

2022 ANNUAL REPORT





David Ameen

Interim President and CEO

The past year at Logansport Memorial Hospital has been undoubtedly marked by determination and resilience. If you follow news that covers the healthcare industry, you may have seen or heard that this year was difficult financially for hospitals and health systems across the country. We were not an exception to this; 2022 was one of the hardest financial years in our hospital's history.

Our physicians, providers, and staff have risen to meet the challenge of each new curveball that comes our way—whether it is changing regulations and reimbursement that put financial strain on us, working through unprecedented staffing shortages, or the effects of a pandemic that have lingered much longer than anticipated. It is in the way they worked through each of these things, and in the way that our entire team goes above and beyond for our patients that their determination and resilience shine through.

The following pages of this report will also show you what that determination and resilience has continued to build. There are successes to celebrate, even in a hard year:

- the opening of a new clinic at the Miami County YMCA with expanded service offerings
- new physicians and providers who chose to make Logansport Memorial the place where they practice
- and a renewed focus on the community needs that we can address to impact and improve the health of those we serve.

We have some very tough times ahead in 2023. Looking to the future very clearly shows that the healthcare industry is facing great uncertainty and significant financial challenges. We are navigating a complex and dynamic environment compounded by burdensome regulations and decreased payments for the services we provide.

Healthcare is changing. The way in which we provide it is different, and the way in which our patients need it is becoming different, more digitally and virtually-based. Some of this was jump-started by the pandemic, but some of it was already well underway before anyone had ever heard of COVID-19.

Embracing big, hard changes now and in the years to come is part of how Logansport Memorial will continue working to “Build Better Health” for the patients and communities we are privileged to serve. It's how we strive to live out our mission of being the region's partner in both wellness and treatment.

Please know that all of us at Logansport Memorial are focused on remaining the community hospital that you are proud to call your own. We will make necessary changes that position us for continued success and service while putting our patients first. We will keep building relationships that help us innovate and collaborate in meaningful ways. And through growth and relationship-building, we will all adapt together to the healthcare of the future, as patients, providers, and consumers.

We look forward to being here for you and your family throughout your entire life, in sickness and in health, as a partner you can count on for the care you need.

2022 Statistics

1,437

Admissions

534

Babies Born

4,225

Surgeries + Scopes

142,882

Physician Office
Visits

19,226

Emergency Room
Visits

103,392

Outpatient Registrations

83.9

Days Cash on Hand

734

Employees

1,025

Jobs Generated in Cass Co.

\$56,779,869

Personal Income Generated

\$122,546,722

Total Value Economic Impact

Leave a review for LMH!



There is a lot for patients and consumers to be wary of these days—from ongoing spam or scam phone calls to text message solicitations from many different organizations. It can be hard to know what's secure and legitimate to respond to when you are trying to keep your information safe.

But we live in a world where feedback is easily shared and often requested by many organizations, to be used for improving services or experiences. At Logansport Memorial Hospital, we want to be the preferred choice of patients, employees, and providers in north central Indiana. We strive for the highest levels of satisfaction and have a team of staff members who go above and beyond when helping our patients.

When you or a loved one has a great experience at a clinic location or with one of our staff members or providers, we want to know about it.

Logansport Memorial is using a new, secure tool to ask for online patient reviews. If you receive an email or text message after an office visit or care experience, we want you to know it is safe to respond and to leave a review. Your contact information is safe, and never shared or distributed.

The tool that we use is HIPAA-compliant for the protection of patient information and privacy. Reviews are published through the tool when you willingly submit them.

Please take the time to respond and leave us a review if you receive an email or text. Your feedback helps us improve and recognizes our staff members for the exceptional care they provide. We are proud to serve you and look forward to hearing from you.

New Physicians and Providers

We were pleased to welcome three new physicians to our physician network this year.



David Beeson, MD

Family Medicine, LMPN Peru Medical Center

Dr. Beeson is a board-certified family medicine physician, seeing patients for same-day and next-day sick visits and acute care visits at Logansport Memorial's Peru Medical Center, inside the Miami County YMCA. Dr. Beeson sees patients primarily for quick, urgent treatment to avoid unnecessary Emergency Room visits. He can address short-term care needs for patients that need to be treated quickly.

**751 W 2nd Street, Suite 100
Peru, IN 46970**

(765) 919-4378



Lindsey Fleshman, DO

General Surgery, LMPN Surgical Services

Dr. Fleshman is a board-certified general surgeon who joins Dr. Michael Lalla in General Surgery at the LMPN Surgical Services office. She is a Fellow of the American College of Surgeons and has a special clinical interest in breast surgery. Dr. Fleshman sees patients for procedures like colonoscopies, appendix and gallbladder removal, hernia repair, thyroid nodule removal, breast biopsy and breast surgery, as well as a wide range of other conditions.

**1025 Michigan Avenue, Suite 215
Logansport, IN 46947**

(574) 753-2222



Ikechukwu Ozoigbo, MD (Dr. O)

Family Medicine, LMPN Family Medicine

Dr. Ozoigbo (pronounced Oh-zee-bo) is a board-certified family medicine physician with over 20 years of combined medical experience. He practices full-spectrum family medicine with special interests in preventative medicine and the management of chronic illnesses. He loves to care for the entire family, from children to adults, and work to positively impact and improve their overall health.

**1201 Michigan Avenue, Suite 270
Logansport, IN 46947**

(574) 722-4921

New Physicians and Providers

We were also pleased to welcome four new clinical providers to our provider network this year.



Andria Land, LCSW

Behavioral Health Services,
LMPN Pediatrics

1201 Michigan Avenue, Suite 330
Logansport, IN 46947
(574) 753-4151



Vicki Lederle, NP

Internal Medicine

1201 Michigan Avenue, Suite 170
Logansport, IN 46947
(574) 722-4331



Jenny Ross, NP

Occupational Health

1101 Michigan Avenue
Logansport, IN 46947
(574) 753-1548



Kaitlin Wickersham, NP

Orthopedics

1101 Michigan Avenue
Logansport, IN 46947
(574) 722-2663



Now Open! The LMPN Peru Medical Center inside the YMCA

The formation of a new partnership in 2021 was built into reality by February of 2022. The Miami County YMCA in Peru, Indiana had embarked on a capital campaign to construct a new facility for its organization. In that effort, they were seeking a healthcare partner that could provide services on-site for YMCA members and the overall community. Logansport Memorial Hospital was pleased and privileged to be part of that partnership, officially relocating and reopening our Peru Medical Center inside the new Miami County YMCA this year.

The existing clinic location for Logansport Memorial's Peru Medical Center on Logansport Road had continued to grow and serve Miami County since its opening. Clinic volumes were outgrowing the current space and relocating inside the Miami County YMCA provided the opportunity to increase access to the primary and specialty care services that were already part of the Peru Medical Center. Additional exam rooms and more space for upgraded imaging equipment and lab draw services now enhance the scope of primary and specialty care that can be provided on-site at the clinic.

"This project has been an exciting and necessary investment in the health and wellness of Miami County residents," said Rachel Theodore,

Vice-President of the Physician Network for Logansport Memorial Hospital. "We were eager to make this additional investment and commitment for the patients that we currently serve and could grow to serve here. Logansport Memorial's mission is to be 'the region's partner in both wellness and treatment,' and this opportunity has allowed us to fulfill that in a new way. We are grateful and proud to be the premier healthcare partner of Miami County, working with the Miami County YMCA to expand and enhance the access to necessary healthcare services right here at home."

"This has been a true partnership in providing for the current and future healthcare needs of Miami County residents," said Mark Demchak, CEO of the Miami County YMCA. "Our organizations share similar goals in finding ways to improve the health status of the communities we serve. When we set out to build this new facility, we knew that having a trusted healthcare partner would be a tremendous benefit for our members, and would also significantly enhance the quality of life for residents in Miami County. Together, we are positioned to address a growing need for healthcare services and YMCA wellness services that will help residents of all ages, including kids and families."



A few photos of our new clinic space, inside the Miami County YMCA.



PRIMARY CARE:

- Family Medicine
- Internal Medicine (ages 18 and older)
- Same-day and next day sick visits

SPECIALTY CARE:

- Orthopedics
- Podiatry (Foot and Ankle Care)
- Skin Care
- OB/GYN and Women's Health
- Office-Based Addiction Treatment (OBAT) Program for Substance Use Disorder
- Therapy Services (Physical and Occupational)
- Wound Care

Tenured primary care providers Dr. Stephen Kennedy and nurse practitioner Sharon Cooley are still accepting new patients and are available most days of the week for appointments. Dr. Kennedy is a family medicine physician who accepts patients as newborns through adults and seniors. Sharon Cooley is an internal medicine nurse practitioner who accepts patients ages 18 and older.

For additional access to primary care, Dr. David Beeson is one of the newest providers to join the Logansport Memorial Physician Network this year, and provides same-day or next-day sick visits and acute primary care for patients as needed.

Family medicine nurse practitioner and Peru native Stacie Stutzman has also relocated to the Peru Medical Center and is accepting patients of all ages by appointment only. Stacie also specializes as a provider in the Logansport Memorial Office-Based Addiction Treatment (OBAT) Program. This program is a comprehensive approach that can help patients achieve recovery from substance use and/or opioid addiction. It uses a safe, controlled level of medication with ongoing care and monitoring from office visits to overcome the use of a problem substance.

Expanding our Therapy Services Program

Logansport Memorial Therapy Services also has its own clinic space inside the Miami County YMCA. Physical therapy services were being offered in the limited space at the previous Peru Medical Center location, and now with a much larger footprint, more patients can access the physical and occupational therapy services they need in maintaining or improving their quality of life.

Logansport Memorial's Therapy Services team uses YMCA facility equipment during some sessions, to help with demonstrating how to do any recommended exercises for strength and conditioning safely and on your own after the series of therapy sessions is completed. Having an option for physical or occupational therapy that is convenient to where a patient may already be exercising can make a difference in recovery, or in returning to or continuing with activities they love to do.

Growing to meet the needs of the communities we serve is at the heart of everything we do. Therapy services that include physical, occupational, and speech therapy are valuable treatment options for a variety of conditions and injuries. Providing access to all three types of service across the communities we serve was a growth priority for 2022.

"We have an exceptional team of providers in our Therapy Services department," comments Rachel Theodore, Vice-President of the Physician Network, Sports Medicine, and Workforce Health. "They have worked hard and worked together this past year to grow our volumes tremendously. Because of their commitment to providing high-quality care, we have been able to serve patients across all age ranges and in a few areas of specialized service as well."

The clinical expertise in our Therapy Services program includes:

- Pre-and Post Surgery Care
- Work and Accident-related Injuries
- Sports-related Injuries
- Back and Neck Injuries
- Total Joint Replacement Rehabilitation

Specialized areas of clinical expertise include:

Vestibular Rehabilitation

designed to decrease dizziness and vertigo for those who struggle with keeping their balance

Postpartum Corrective Exercises

exercises to help address core and pelvic floor issues, restore loss of muscle strength and function, and address postpartum pain

Pediatric Feeding Therapy

helping children who experience feeding and swallowing difficulties, or who experience sensory difficulties in eating

New Staff Members in 2022:



**Laura
Bray-Prescott,
DPT**



**Terri Floyd,
COTA**



**Alisyn Kiser,
OTD, OTR/L**



**Lindsey
Machamer,
DPT**



**Elizabeth
Thomas,
SLP**

Completing the 2022 Community Health Needs Assessment

A new roadmap for impacting community health needs

A Community Health Needs Assessment (CHNA) is a systematic process involving the community to identify and analyze community health needs. The process provides a way for communities to prioritize health needs, and to plan for how to address unmet community health needs. As the local healthcare provider and partner for Cass County, Logansport Memorial leads this effort every three years. Completing a new assessment builds on successes from the past and imagines new possibilities for the future.

When Logansport Memorial conducts the CHNA, we use a variety of methods to gather data and input from key stakeholders. Phone call surveys are made throughout the county with a list of questions asked that gauge individual health status, recurring health needs, and barriers to accessing healthcare.

Online surveys and interviews with community leaders are also held to build a high-level, strategic overview of what some general community health needs might be.

Once the surveys are complete, the data is analyzed and prioritized to produce a full report on the health status of our community. For most of our previous CHNAs that have been completed every three years since 2013, the focus has been specifically on Cass County's health status. In 2022, LMH expanded the assessment to include a report for Cass County and for Miami County, based on the growth of access to services that had taken place between 2019 and now.

The full report for each county is available for viewing online here:



Logansport Memorial Hospital and the Community Health Needs Assessment taskforce chose to focus on these five priorities for our three-year implementation plan:

- 1. Mental Health**
- 2. Nutrition, Physical Activity, and Weight**
- 3. Substance Abuse**
- 4. Access to Health Care Services**
- 5. Infant Health and Mortality**



Goals, objectives, and timelines are further defined in the 2022 implementation plan—also available on the LMH website.

To make an impact on these health needs will require collaboration, innovation, and community-wide commitment. The LMH CHNA taskforce is positioned to address these needs with each of those things and the work will continue until 2025, when progress is summarized and measured

and it's time for another assessment to be completed.

If you have any questions about the ongoing work or about how to be involved with the CHNA taskforce, please contact Vicki Byrd, Vice-President of Planning and Development:

(574) 753-1414 direct line
vbyrd@logansportmemorial.org

Community Benefit

Logansport Memorial Hospital is a community hospital, committed to serving patients and families across the north central Indiana region. The healthcare needs of the communities we serve continue to grow and diversify. Nobody gets turned away at Logansport Memorial.

Because of that commitment that we make to serving all patients who need us, regardless of

their ability to pay, we calculate and publicly report on the Community Benefit that we annually provide.

Community Benefit helps us tell the story of how we've been doing a variety of things throughout the year to invest in and respond to community health needs that directly impact the quality of life for those we serve.



Community Benefit includes things like:

Clinicals for nursing students and other healthcare professions

Internships for medical students

High school student scholarships

Athletic Training services provided on-site across six local school corporations

By the Numbers:

Financial and In-Kind Contributions	\$1,205,850
Community Health Improvement	\$493,063
Community-Building Activities	\$157,433
Health Professions Education	\$1,509,256
Charity Care	\$630,464
Bad Debt Expense	\$3,837,137
Unreimbursed Cost of Medicare	\$16,252,861
Medicaid Shortfall	\$2,313,834

Total Community Benefit: \$26,399,898

“Providing Community Benefit is at the heart of our stated mission, which is to be the region’s partner in both wellness and treatment,” comments Sherri Gehlhausen, Chief Financial Officer for Logansport Memorial Hospital. “We also have a responsibility to serve and care for everyone who walks through our doors. You’ll notice that a large part of our community benefit comes from charity care, bad debt expense, the unreimbursed costs of Medicare, and our Medicaid shortfall.”

“The healthcare industry is unique in how providers collect payments from multiple sources. At Logansport Memorial, we’re seeing higher numbers of patients in the self-pay, Medicare, or Medicaid categories which result in lower reimbursement rates on the services they need that we provide, no matter what. LMH absorbs the

difference between what it costs for the care provided and what is paid to the hospital for that care, which is reflected in these numbers. We do this because it’s the right thing to do, and because it’s part of our mission as a not-for-profit hospital.”

Our purpose remains the same in this changing world of healthcare – to help improve the health and well-being of our community for all who call it home. Logansport Memorial Hospital opened its doors in 1925, and since then, these doors have been open to the community each and every day. Our tradition of addressing healthcare needs and providing benefits for our community will continue for many years to come.

From the LMH Foundation

Starting in 1984 and continuing through today, Logansport Memorial Hospital Foundation has raised millions of dollars to bring the necessary equipment and resources that our community hospital needs to provide excellent, patient-centered care.

2022 was a busy and exciting year for the Foundation, with annual events and special events like the tri-ennial “Up on the Roof Gala” taking place to raise funds for both general and specific needs across the hospital. The outpouring of support and generosity is what makes the high-quality healthcare possible that LMH is very proud to provide across the communities we serve.

The “Up on the Roof Gala” is a signature event for the Logansport Memorial Hospital Foundation, held every three years in August on top of the hospital’s parking garage. A billowing tent transforms the concrete structure into an upscale venue.

A record crowd of more than 340 guests donated to raise more than \$125,000 for the hospital’s Surgery Department, to help renovate, enhance, and modernize the surgical suites as part of a larger planned and phased capital improvement project.

Dr. Todd Weinstein, tenured general surgeon at Logansport Memorial and current Chief Medical Officer, shared his perspective on why this project for the surgical suites was so important for the hospital’s future. His moving words inspired the generosity of many of the guests in attendance.

“Putting our patients first is very important to us, and these renovations have their safety, comfort, and convenience in mind. I believe this is a much needed project that will elevate our standards of surgical care and ensure that we can continue providing what our community needs, both now and in the future.”



The meaningful gift from donors at this event has already started making a difference for patients having surgery at LMH in 2023. Plans for continuing the renovations and upgrades have been placed on hold during the hospital’s time of transition, but donor funds from this event were stewarded before bringing the project to an appropriate pause. Resuming these renovations and upgrades is planned for capital project prioritization that will begin in 2024.

See the other ways that gifts to the Logansport Memorial Hospital Foundation made a difference in the past year. Our “Gifting for Health” included over **\$200,000** in contributions to the hospital and community.

Gala Fund-the-Need for Surgery	\$125,000
Cancer Center Recliners and Chairs	\$30,516
Equipment	\$9,226
Charitable Services	\$999
Employee Crisis	\$577
Breast Care Fund for Mammograms	\$3,439
Trail and Healing Garden Maintenance	\$19,281
Scholarships	\$3,000
Fitness Court at Riverside Park	\$10,000
Christmas in the Park	\$1,000

We live in an amazing community that truly cares for others. Gifts to the Logansport Memorial Hospital Foundation are vital in helping LMH meet its mission.

If you believe that having a strong healthcare system is important for our community, please consider or continue supporting the LMH Foundation. We pledge to be "Gifting for Health" for many more years to come.



LogansportMemorial.org/Donate-Now



1101 Michigan Avenue
Logansport, IN 46947

LogansportMemorial.org